



UH Pharmacy Services & Support

Your Health Is Our Priority

UH Meds Pharmacy Services is dedicated to providing the highest quality care. Our team of 150 pharmacists, specialists and support staff are here to ensure safe and cost-effective use of medications for our patients.

Clinical Pharmacy

All pharmacists are experts in medication, but a clinical pharmacist's knowledge goes above and beyond.

What can a clinical pharmacist do?

- Collaborate with your provider on medications needed for diabetes, cholesterol, heart failure, high blood pressure, weight loss, asthma, COPD, kidney disease and more.
- Discuss financial options and assist in reducing barriers with medication affordability.

How do pharmacy appointments work?

- Virtual phone appointments are available at no cost, allowing more frequent contact between physician visits.
- A pharmacist talks to you about your medications and disease state, making recommendations and adjustments as needed.

How do I get started?

- Ask your doctor for a referral to speak with a clinical pharmacist.

UH Retail Pharmacy Benefits



Access: Our pharmacy has direct access to affiliated providers, resulting in less hassle for patients and faster prescription refills.



Convenience: Medications can be picked up at any of our retail pharmacy locations or conveniently **delivered straight to your home at no additional charge**. Text message notifications, automatic refills and paperless billing also available.



Cost-Savings: Our medication assistance program which includes special pricing and discounts on generic and brand-name medications available at [Myrxsavingsclub.com](https://www.myrxsavingsclub.com)



Support: Our team helps navigate barriers to refilling prescription medications, including insurance and copay challenges. This includes access to a UH Pharmacist to answer any medication questions.



Hospital Discharge Services

UH Meds Pharmacy Services works to ensure your medication needs are met when you leave the hospital. Our goal is to help you have a successful recovery and prevent unnecessary readmission to the hospital.

MEDS TO BEDS:

A PRESCRIPTION BEDSIDE DELIVERY SERVICE

Your healthcare team will send any home prescriptions to our in-house pharmacy prior to discharge at no additional cost to you. Our pharmacy staff will:

- Handle any insurance issues
- Deliver your medications to your bedside
- Address any medication-related questions at the time of your discharge

How to pay for your prescriptions:

- We use your insurance to process your prescriptions and provide you with your copay information.
- You may pay in person, over the phone or receive an invoice.

POST- DISCHARGE MEDICATION MANAGEMENT PROGRAM

A licensed pharmacist provides targeted care for your specific medical condition, appropriate interventions, counseling and a thorough medication and allergy reconciliation.

- Our pharmacists are medication experts who can assist with the cost of your medications and address any medication-related concerns.

How do I participate?

- Your physician will enroll you in the program at **no additional cost to you.**
- Telephone or video visit appointments are available: Monday – Friday from 7 a.m. – 7 p.m.



To fill new prescriptions or order refills, tell your UH provider the UH Retail Pharmacy location you would like to use. Use the UH My Chart app to indicate your preferred pharmacy location.

See UH Retail Pharmacy locations listed in brochure or visit UHhospitals.org and search "Retail Pharmacy Locations"

It's easy to transfer scripts from other retail pharmacies to your preferred UH Retail Pharmacy location.



Simply scan the QR code and complete the prescription (RX) transfer form.

Additional Pharmacy Services

UH Meds has a dedicated team to assist with insurance issues or medication cost concerns.

HOME INFUSION

Referral from your physician initiates insurance support, coordination with UH Home Care Services, and delivery of the medication to your home at **no additional cost** to you.

SPECIALTY PHARMACY

Our pharmacists and technicians are trained to review medical information and handle specialty medications, helping to remove any barriers to filling your prescriptions. We provide:

- Patient education
- Medication management
- Prescription refill reminders and adherence monitoring

Request to have a prescription filled at UH Specialty Pharmacy and quickly receive medications through our **no-cost** home delivery service.

216-765-2784 | Toll free **833-473-3455**
UHPatientSpecialtyRx@UHhospitals.org

AMBULATORY INFUSION CENTERS (AIC)

High-quality, affordable and convenient care in a comfortable setting. Request to have your infusion at a UH AIC location.

Three convenient locations:

East – Warrensville Heights
216-755-5380

Weekday evening hours

West – North Ridgeville
440-406-5510

Weekday evening hours and Saturday hours

Lake County – Concord
440-754-1080

Weekday evening hours and Saturday hours

**Please call for exact hours.*

UH Retail Pharmacy Locations

UH CMC Bolwell Retail Pharmacy **216-844-7270**

11000 Euclid Avenue, Cleveland, OH 44106
M-F 8 a.m. – 6 p.m. | Sat 8 a.m. – 4 p.m. | Sun 9 a.m. – 1 p.m.

UH Elyria Gates Retail Pharmacy **440-329-7300**

125 E Broad Street, Elyria, OH 44035
M-F 9 a.m. – 5:30 p.m. | Sat 9 a.m. – 1 p.m.

UH Geauga Retail Pharmacy **440-285-6015**

13207 Ravenna Road, Chardon, OH 44024
M-F 9 a.m. – 5 p.m.

UH Geneva Retail Pharmacy **440-361-6111**

870 West Main Street, Geneva, OH 44041
M-F 9 a.m. – 5:30 p.m.

UH Lake West Retail Pharmacy **440-602-6701**

36000 Euclid Avenue, Willoughby, OH 44094
M-F 9 a.m. – 6 p.m. | Sat 9 a.m. – 1 p.m.

UH Mentor Retail Pharmacy **440-205-4535**

9000 Mentor Avenue, Mentor, OH 44122
M-F 8:30 a.m. – 5 p.m.

UH Minoff Retail Pharmacy **216-896-1712**

3909 Orange Place, Orange Village, OH 44122
M-F 8 a.m. – 6 p.m. | Sat 9 a.m. – 1 p.m.

UH Portage Retail Pharmacy **330-297-2788**

6847 N Chestnut Street, Ravenna, OH 44266
M-F 8 a.m. – 6 p.m. | Sat/Sun 8 a.m. – 4 p.m.

UH RBC Midtown Retail Pharmacy **216-675-6640**

5805 Euclid Avenue, 2nd floor, Cleveland, OH 44103
M-F 8:30 a.m. – 5 p.m.

UH Samaritan Retail Pharmacy **419-289-9636**

1025 Center Street, Ashland, OH 44805
M-F 8 a.m. – 5:30 p.m. | Sat/Sun 8 a.m. – 4 p.m.

UH Tripoint Retail Pharmacy **440-375-8791**

7590 Auburn Road, Concord Township, OH 44077
M-F 9 a.m. – 6 p.m. | Sat 9 a.m. – 1 p.m.

UH Westlake Retail Pharmacy **440-250-2433**

960 Clague Road, Westlake, OH 44145
M-F 8:30 a.m. – 5 p.m. | Sat 9 a.m. – 1 p.m.

UH Amherst Retail Pharmacy – Opening in 2024

