



2017 UH AT A GLANCE



University Hospitals





Dear Friend,

Welcome to our University Hospitals community – a community of commitment that has flourished for 150 years. When it comes to health care, you have choices, and we're honored that you chose UH. Our people are at your service – more than 30,000 physicians, nurses, employees and volunteers. Engage us. Ask us questions. Tell us your needs. UH at a Glance is at your service, too, as your introductory guide to the individuals and resources on your side.

UH has grown since 1866 from a charity hospital that started in a small Cleveland house to a super-regional health system with influence that spans the globe. Yet what matters most is the influence we have on you and your health and wellness. Thanks for counting on us to deliver the highest-quality care and the most personalized patient experience. And thank you for being part of the community that remains the focus of our mission: **To Heal. To Teach. To Discover.**

A handwritten signature in black ink that reads "Thomas F. Zenty III". The signature is written in a cursive style.

Thomas F. Zenty III

Chief Executive Officer, University Hospitals

MISSION: Why we are here

To Heal. To Teach. To Discover.

VISION: Where we are going

- We will lead our industry in developing and delivering the next generation of consumer-driven health care.
- Superior Quality: We will pursue breakthrough medical advancements and practices to deliver superior clinical outcomes.
- Personalized Experience: Our care will focus on our patients as individuals. We will provide every patient an experience customized to his or her medical, emotional, social and spiritual needs.

CORE VALUES: What we believe in

- Excellence: We have a continuous thirst for excellence and are always seeking ways to improve the health of those who count on us.
- Diversity: We embrace diversity in people, thought, experiences and perspectives.
- Integrity: We have a shared commitment to do what is right.
- Compassion: We have genuine concern for those in our community and treat them with respect and empathy.
- Teamwork: We work collaboratively as an integrated team to improve patient care and performance.

Facts & Figures: UH by the numbers (January 2017)

- Serves 15 counties in Northeast Ohio
- More than 4,700 total providers
- Nationally recognized academic medical center including leading children's and cancer hospitals
- More than 25,000 employees (non-physician)
- 11 community medical centers
- More than 1,100 residents and fellows in training
- Three joint-venture hospitals
- Over 100 residency and fellowship training programs
- More than 40 health centers
- Ten clinical-care-delivery institutes
- Second-largest employer in Northeast Ohio
- Total annual revenues of \$4 billion

Awards & Recognition

- UH Cleveland Medical Center ranks high among **America's Best Hospitals** for a wide range of advanced care, according to U.S. News & World Report. Our flagship academic medical center is among the country's **Top 50 in eight specialties**. These rankings reflect our exemplary success in providing care to patients with the most serious and complex needs. Our results place us among the top 1 percent of more than 5,000 rankings-eligible hospitals nationwide.
- **UH Cleveland Medical Center is one of 100 Great Hospitals in America** for 2016, according to Becker's Hospital Review, which compiles its list based on its own research and other hospital rankings.
- UH Accountable Care Organization is among **"100 ACOs to Know"** in America, according to Becker's Hospital Review, for excellence in quality, achievements in driving down cost and ability to grow and take on risk. Health Data Management ranked UH ACO as the nation's fifth largest with more than 300,000 individuals.
- UH is one of 364 hospitals and health systems nationwide and one of only 24 in Ohio to be named a **2016 Most Wired Hospital** by the American Hospital Association's Hospitals & Health Networks magazine. The distinction recognizes UH for advanced technology adoption and use, including clinical integration (UHCare), patient engagement (MyUHCare Personal Health Record) and extensive security measures to protect patient data.
- UH Cleveland Medical Center is one of just 20 total organizations in Ohio to earn the **Gold Level Encouraging Environmental Excellence (E3) Award** from the Ohio EPA. Examples of our environmental stewardship include the LEED-certified UH Seidman Cancer Center building, green spaces in Alfred and Norma Lerner Tower and the Atrium, Angie's Garden in UH Rainbow Babies & Children's Hospital, the North Union Farmer's Market and the UHBikes bike share system.
- UH earned **13 Environmental Excellence awards** from Practice Greenhealth, including the prestigious System for Change award. The awards recognize our health system's achievements in environmental-sustainability programs in 2015.
- UH Rainbow Babies & Children's Hospital stands tall among America's finest children's hospitals in the 2016 **Best Children's Hospitals rankings** from U.S. News & World Report. We rank among the nation's best in every one of the 10 pediatric specialties U.S. News evaluates, and our scores improved in seven of the 10. UH Rainbow Babies & Children's remains the No. 1 children's hospital in Ohio for newborn care, and No. 4 in the U.S.



- UH Geneva and Conneaut medical centers both won the **Premier QUEST® Award for High-value Healthcare – Citation of Merit** for achieving top performance in four of six quality-care criteria. Nationally, 38 hospitals achieved this distinction. Premier Inc. also recognized UH Cleveland Medical Center and UH Bedford and Elyria medical centers as recipients of the Supply Chain Excellence Award. Just 33 hospitals and health systems received the award this year.
- UH Geauga Medical Center earned a **Silver Award for performance excellence and continuous improvement** from The Partnership for Excellence, which evaluates organizations according to internationally recognized Malcolm Baldrige criteria.
- UH remains **one of the 125 best organizations in the world** for employee training and workforce development, according to Training magazine. The annual Training Top 125 recognition is the most prestigious honor from the learning and development field's leading publication.
- UH was again recognized as a **Leader in LGBT Healthcare Equality** by the Human Rights Campaign Foundation. HRC is the educational arm of the nation's largest lesbian, gay, bisexual and transgender organization. UH earned top marks for equitable, inclusive care for LGBT patients and their families. UH also earned an **award of excellence for innovation and driving growth in diversity and inclusion from Profiles in Diversity Journal**. UH and 30 other organizations worldwide demonstrate increasing alignment of diversity and inclusion with business goals in the workplace and marketplace.
- UH Cleveland Medical Center, UH St. John and Samaritan medical centers, plus Southwest General Health Center each **earned an "A" grade** on the Fall 2016 Hospital Safety Score update from The Leapfrog Group.
- University Hospitals has earned recognition as one of the **World's Most Ethical Companies®** for the fourth time in five years for fostering ethical behavior and transparency at every level of our organization. Only 131 companies worldwide earned a place on the Ethisphere Institute's 2016 list, including only six other health care systems.

Key Initiatives



HARRINGTON DISCOVERY INSTITUTE

The Harrington Discovery Institute at University Hospitals in Cleveland, Ohio – part of The Harrington Project for Discovery & Development – aims to advance medicine and society by enabling our nation’s most inventive scientists to turn their discoveries into medicines that improve human health.

HarringtonDiscovery.org

QUALITY

The UH Institute for Health Care Quality & Innovation represents UH’s commitment to continuous improvement of quality care and patient satisfaction.

UHhospitals.org/Quality

MYUHCARE

Patients can manage their health care easily and efficiently with MyUHCare, a website that offers patients access to their personal health record (PHR) and other related health care information.

The safe and secure online PHR provides patients with test and X-ray results, and information from hospital stays, emergency department visits and appointments with a participating UH provider. Through MyUHCare, patients can communicate with their physician’s practice and request appointments, as well as view and pay bills. To encourage health and wellness, MyUHCare provides online health articles and information on health-related classes and programs sponsored by UH.

UHhospitals.org/MyUHCare

ACCOUNTABLE CARE ORGANIZATION

University Hospitals is a national leader in accountable care with more than 300,000 self-insured, commercially insured, Medicare and Medicaid members and beneficiaries, making it one of the largest ACOs in the country. UH Accountable Care Organization provides coordinated care, disease management and case management services to all populations, from infants to senior citizens.

UHhospitals.org/Accountable-Care-Organization

UH EMPLOYER SOLUTIONS

UH understands the connection between the health of a company's employees and its overall performance, and is dedicated to helping Northeast Ohio employers create workplaces their team members can thrive in. UH Employer Solutions engages directly with businesses to provide them with a one-stop, comprehensive suite of health care and wellness services that can be customized to meet the unique needs of their organizations. From UH Choice, our innovative health plan option, to occupational health and wellness programs, UH Employer Solutions offers a variety of resources that empower our local business community to control costs, increase productivity and help their employees lead healthier lives.

UHhospitals.org/EmployerSolutions

EMPLOYEE WELLNESS

UH is dedicated to helping its employees and their families, who are devoted to taking care of others, to take care of themselves. UH's wellness program, Healthy UH, offers opportunities to achieve incentives in the three most important areas of wellness – Exercise, Engagement and Education – to get employees and their families to get moving, get involved and get informed. UH has developed targeted wellness programs based on employee needs, which are offered throughout the year, including UH OptiWeight™, Stress Management and Resilience Training (S.M.A.R.T.), UH Tobacco KnockOut, and UH Dance4Fitness.

UHWellness.org

GREENING UH

UH is committed to incorporating environmental, social and economic considerations in all of our business practices, in order to enhance the health and well-being of our patients, employees and local community.

UHhospitals.org/GreeningUH

PHILANTHROPY

Discover the Difference, the monumental \$1.5 billion campaign for University Hospitals, marks the largest fundraising campaign in UH's 150-year history. More than 75,000 individuals, foundations and corporations united behind our vision to transform the health of the community, one precious life at a time. Through the enduring and ongoing support of our friends and donors, UH continues to elevate our quality of care to world-class levels and fuel innovation for the benefit of current patients as well as generations to come.

UHGiving.org

COMMUNITY BENEFIT

In 2015, University Hospitals contributed \$275 million to community benefit programs in Northeast Ohio, including \$41 million in charity care. UH has invested more than \$2.2 billion in community benefit expenditures over the past decade.

The 2015 Community Benefit Report features several programs designed to address identified community needs, such as charity care, improving access to health services, advancing medical knowledge through clinical research and educating the next generation of health professionals.

UHhospitals.org/CommunityBenefit



The **UH** Health System

UNIVERSITY HOSPITALS PHYSICIAN NETWORK

Our physician network comprises more than 1,700 UH-employed physicians and about 3,000 affiliated members of our medical staffs. The degree of collaboration and integration between our physicians is unsurpassed. This allows our patients to experience seamlessly coordinated care and the best possible outcomes.

For information on the clinical expertise found within University Hospitals, visit UHDoctor.org, our new online resource for physicians and other clinicians. The site includes articles on clinical practice, patient care, research and education.

University Hospitals also offers the online appointment scheduling service Zocdoc. It allows patients to schedule their own appointments instantly and conveniently using a home computer or an app on a smartphone or tablet.



To find a UH physician near you, visit UHhospitals.org and click on “**Find a Doctor**” or call **1-866-UH4-CARE**.



UNIVERSITY HOSPITALS INSTITUTES

Ten clinical-care-delivery institutes at UH are making specialized care more accessible systemwide across Northeast Ohio. Institutes bring highly trained subspecialists from different disciplines together to collaborate on the best treatment for patients. Institutes also promote uniform, standard care protocols and the sharing of best practices – all driven by the latest advances.

UH Digestive Health Institute

Uhhospitals.org/Digestive

UH Ear, Nose & Throat Institute

Uhhospitals.org/ENT

UH Eye Institute

Uhhospitals.org/Eye

UH Harrington Heart & Vascular Institute

Uhhospitals.org/Heart

UH Neurological Institute

Uhhospitals.org/Neuro

UH Primary Care Institute

Uhhospitals.org/PrimaryCare

UH Sports Medicine Institute

UHSports.org

UH Transplant Institute

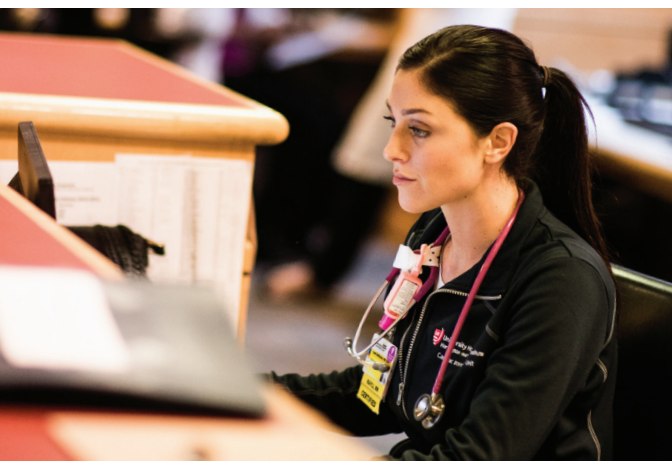
Uhhospitals.org/Transplant

UH Urology Institute

Uhhospitals.org/Urology

Angie Fowler Adolescent & Young Adult Cancer Institute

Rainbow.org/AngiesInstitute



UH CLEVELAND MEDICAL CENTER

11100 Euclid Avenue, Cleveland, Ohio 44106

1-866-UH4-CARE (1-866-844-2273) | UHhospitals.org/Cleveland

To provide exceptional care for patients, UH Cleveland Medical Center is leading the way in the discovery and delivery of medical advancements and technologies. Responsible for preparing the medical leaders of tomorrow, the departments train hundreds of residents, fellows, nurses and allied health professionals each year.

- Founded in 1866
- 1,036 staffed-bed academic medical center
- 35-acre campus in University Circle, Cleveland
- \$206 million in total sponsored research funding to Case Western Reserve University School of Medicine, including NIH grants, awarded at the UH Cleveland Medical Center campus only
- \$59 million industry-sponsored research
- UH Rainbow Babies & Children's Hospital
- UH Seidman Cancer Center
- UH MacDonald Women's Hospital
- Affiliate of Case Western Reserve University School of Medicine

UH RAINBOW BABIES & CHILDREN'S HOSPITAL

Internationally acclaimed and one of the nation's most trusted names in children's health care.

2101 Adelbert Road, Cleveland, Ohio 44106 | 216-UH4-KIDS (216-844-5437) | Rainbow.org
244 beds

For 130 years, UH Rainbow Babies & Children's Hospital has been dedicated solely to the care of children. As one of the most renowned children's hospitals and a principal referral center for Ohio and the region, the 244-bed hospital is home to 1,300 pediatric specialists and 40 special-care centers, including centers of excellence in minimally invasive surgery, oncology, neonatology, neurology and endocrinology.

Proton therapy, a highly targeted radiation treatment, is now offered at UH to many pediatric and adult cancer patients with localized malignancies. The UH Proton Therapy Center is one of only 24 proton therapy centers in the United States.

UH MACDONALD WOMEN'S HOSPITAL

The only hospital in Ohio dedicated solely to the unique health care needs of women.

2101 Adelbert Road, Cleveland, Ohio 44106
1-866-UH4-CARE (1-866-844-2273) | UHHospitals.org/MacWomen
93 beds, 48 nursery bassinets

Comprehensive in its sole focus on women's health care, UH MacDonald Women's Hospital has been a leading clinical research and teaching institution since 1891. Its close connection with UH Rainbow Babies & Children's Hospital allows mothers to be closer to babies needing care.

UH SEIDMAN CANCER CENTER

The only freestanding cancer hospital in Northeast Ohio.

11100 Euclid Avenue, Cleveland, Ohio 44106
1-866-UH4-CARE (1-866-844-2273) | UHSeidman.org
120 beds

UH Seidman Cancer Center is part of the National Cancer Institute (NCI)-designated Case Comprehensive Cancer Center at Case Western Reserve University, one of 47 Comprehensive Cancer Centers in the country. UH Seidman Cancer Center is one of the nation's leaders in innovative patient care and clinical research. Through its affiliation with Case Comprehensive Cancer Center, UH Seidman Cancer Center has access to a pipeline of early-stage clinical trials with drugs from the NCI.

Proton therapy, a highly advanced technique that targets radiation treatment to solid tumors or those located near critical organs or vital structures, is now offered at UH Seidman Cancer Center. The UH Proton Therapy Center is one of only 24 proton therapy centers in the United States. To find a UH Seidman Cancer Center location near you, visit UHSeidman.org/GettingHere.



COMMUNITY MEDICAL CENTERS

Eleven community medical centers provide close-to-home medical and surgical services, including 24-hour emergency departments and medical office buildings that house UH doctors' offices.

UH Ahuja Medical Center

3999 Richmond Road
Beachwood, Ohio 44122
216-593-5500 | UHAhuja.org
144 beds

UH Bedford Medical Center,

a campus of UH Regional Hospitals
44 Blaine Avenue, Bedford, Ohio 44146
440-735-3900 | UHBedford.org
43 beds

UH Conneaut Medical Center

158 West Main Road
Conneaut, Ohio 44030
440-593-1131 | UHConneaut.org
25 beds

UH Elyria Medical Center

630 East River Street, Elyria, Ohio 44035
440-329-7500 | UHElyria.org
387 beds

UH Geauga Medical Center

13207 Ravenna Road
Chardon, Ohio 44024
440-285-6000 or 1-800-548-9738
UHGauga.org
225 beds

UH Geneva Medical Center

870 West Main Street, Geneva, Ohio 44041
440-466-1141 | UHGeneva.org
25 beds

UH Parma Medical Center

7007 Powers Boulevard
Parma, Ohio 44129
440-743-3000 | UHParma.org
332 beds

UH Portage Medical Center

6847 North Chestnut Street
Ravenna, Ohio 44266
330-297-0811 | UHPortage.org
117 beds

UH Richmond Medical Center,

a campus of UH Regional Hospitals
27100 Chardon Road
Richmond Heights, Ohio 44143
440-585-6501 | UHRichmond.org
58 beds

UH St. John Medical Center,

a Catholic hospital
29000 Center Ridge Road
Westlake, Ohio 44145
440-835-8000 | UHStJohn.org
204 beds

UH Samaritan Medical Center

1025 Center Street
Ashland, Ohio 44805
419-289-0491 | UHSamaritan.org
55 beds



JOINT-VENTURE HOSPITALS

University Hospitals is affiliated with three Cleveland-area health care providers, enabling us to extend our services throughout the community.

UH Avon Rehabilitation Hospital,
a Joint Venture with Kindred Healthcare
37900 Chester Road
Avon, Ohio 44011
440-988-6890
UHHospitals.org/AvonRehab
50 beds

UH Rehabilitation Hospital,
a Joint Venture with Kindred Healthcare
23333 Harvard Road
Beachwood, Ohio 44122
216-593-2200
UHHospitals.org/Rehab
50 beds

Southwest General Health Center
18697 Bagley Road
Middleburg Heights, Ohio 44130
440-816-8000
SWGeneral.com
358 beds

UNIVERSITY HOSPITALS HEALTH CENTERS

University Hospitals health centers (also known as outpatient or ambulatory care centers) include physician offices, laboratories, diagnostic technologies and, in some cases, outpatient surgery suites and urgent care facilities. Patients can see their primary care provider and specialist and have diagnostic tests performed at these centers. To schedule an appointment at any UH health center, call **1-866-UH4-CARE** (1-866-844-2273).

UH Amherst Health Center * ■
254 Cleveland Avenue
Amherst, Ohio 44001
440-988-6000

UH Ashtabula Health Center • ■
2131 Lake Avenue
Ashtabula, Ohio 44004
1-866-844-2273
Urgent Care: 440-992-0759
Suite 5

UH Aurora Health Center

55 North Chillicothe Road
Aurora, Ohio 44202
330-954-7200

UH Avon Health Center* ■

1997 Healthway Drive
Avon, Ohio 44011
440-988-6800

UH Bainbridge Health Center

8185 East Washington Street
Chagrin Falls, Ohio 44023
440-543-3371

UH Baney Road Health Center

1941 Baney Road
Ashland, Ohio 44805
419-289-0491

UH Broadview Heights Health Center+

5901 East Royalton Road
Broadview Heights, Ohio 44147
440-792-9100
Urgent Care: 440-792-9005
Suite 1000

UH Chagrin Highlands Health Center● ■

3909 Orange Place
Orange Village, Ohio 44122
216-896-1700
Urgent Care: 216-896-1800
Suite 2100

UH Chesterland Health Center■

8055 Mayfield Road
Chesterland, Ohio 44026
440-423-5045

UH Concord Health Center● ■

7500 Auburn Road
Concord Township, Ohio 44077
440-358-0400
Urgent Care: 440-358-5400
Suite 1200

UH Euclid Health Center■

18599 Lakeshore Boulevard
Euclid, Ohio 44119
216-383-8500

UH Fairlawn Health Center● ■

3800 Embassy Parkway
Fairlawn, Ohio 44333
330-664-8000
Urgent Care: 330-664-8150
Suite 150

UH Geauga Health Center■

13221 Ravenna Road
Chardon, Ohio 44024
1-866-844-2273

UH Hudson Health Center

5778 Darrow Road
Hudson, Ohio 44236
330-650-5050

UH Independence Health Center

6150 Oak Tree Boulevard
Independence, Ohio 44131
440-743-8150

UH Kent Health Center

401 and 408 Devon Place
Kent, Ohio 44240
330-297-0811

UH Kettering Health Center

546 North Union Street
Loudonville, Ohio 44842
419-994-4121

UH Landerbrook Health Center■

5850 Landerbrook Drive
Mayfield Heights, Ohio 44124
440-646-2626

UH Madison Health Center

701 North Lake Street
Madison, Ohio 44057
440-428-7511

UH Mantua Health Center

10803 Main Street
Mantua, Ohio 44255
330-274-2030

UH Mayfield Village Health Center

730 SOM Center Road
Mayfield Village, Ohio 44143
1-866-844-2273

UH Medina Health Center ◦ ◻

4001 Carrick Drive
Medina, Ohio 44256
330-721-8577
Urgent Care: 330-721-8484
Suite 120

UH Mentor Health Center ◦ ◻ ◊

9000 Mentor Avenue
Mentor, Ohio 44060
440-255-0800
Urgent Care: 440-974-4443
Suite 101
Surgery Center: 440-205-4505
Suite 220

UH North Ridgeville Health Center *

32800 Lorain Road
North Ridgeville, Ohio 44039
1-866-844-2273

UH Otis Moss Jr. Health Center ◻

8819 Quincy Avenue
Cleveland, Ohio 44106
216-721-2177

UH St. John Health Center

26908 Detroit Road
Westlake, Ohio 44145
440-835-8000

UH Samaritan Health Center

2212 Mifflin Avenue
Ashland, Ohio 44805
419-289-0491

UH Sharon Health Center

5133 Ridge Road
Wadsworth, Ohio 44281
1-866-844-2273

UH Sheffield Health Center

5001 Transportation Drive
Sheffield Village, Ohio 44054
440-329-2800

UH Solon Health Center ◻

34055 Solon Road
Solon, Ohio 44139
1-866-844-2273

UH Streetsboro Health Center ◦

9318 State Route 14
Streetsboro, Ohio 44241
330-297-0811
Urgent Care: 330-626-3455
First Floor

UH Twinsburg Health Center ◻ ◻

8819 Commons Boulevard
Twinsburg, Ohio 44087
330-486-9600
Urgent Care: 330-405-1500
Suite 101

UH University Suburban Health Center ◻

1611 South Green Road
South Euclid, Ohio 44121
216-382-9492

**UH Urgent Care partnering
with Southwest General Brook Park** ◦

15900 Snow Road, Suite 200
Brook Park, Ohio 44142
216-265-0772

UH Walden Health Center

700 Walden Place
Aurora, Ohio 44202
330-562-3169

UH Wellpointe Health Center

303 East Royalton Road
Broadview Heights, Ohio 44147
440-743-2054

UH Westlake Health Center ♦ ■

960 Clague Road
Westlake, Ohio 44145
440-250-2100
Urgent Care: 440-250-5366
Suite 1100B
Surgery Center: 440-250-2440
Suite 2200

Southwest General Brunswick Medical Center * ■

4065 Center Road
Brunswick, Ohio 44212
330-558-0150

Southwest General Strongsville Medical Center ♦

18181 Pearl Road
Strongsville, Ohio 44136
440-816-4900

SURGERY CENTER

UH Lyndhurst Surgery Center ♦

29017 Cedar Road
Lyndhurst, Ohio 44124
440-460-8000

KEY:

- * Emergency Room
- Urgent Care
- + Both Emergency Room and Urgent Care
- Rainbow Care Network Location
- ♦ Surgery Center
(Extensions of UH Cleveland Medical Center)



ADDITIONAL SERVICES

Exhale Spa at UH Avon Health Center

1997 Healthway Drive
Avon, Ohio 44011
440-988-6811
UHhospitals.org/Spa

Fitness Center at UH Avon Health Center

1997 Healthway Drive
Avon, Ohio 44011
440-988-6801
UHhospitals.org/Fitness

Highland Springs Hospital

4199 Mill Pond Drive
Highland Hills, Ohio 44122
216-302-3070
HighlandSpringsHealth.com

UH Connor Integrative Health Network

25001 Emery Road
Warrensville Heights, Ohio 44128
216-285-4070
UHConnorIntegrativeHealth.org

UH Corporate Health

23240 Chagrin Boulevard
Beachwood, Ohio 44122
1-866-789-8424

UH Foley ElderHealth Center

3619 Park East Boulevard, Suite 109
Beachwood, Ohio 44122
216-844-6300

UH Hanna House Skilled Nursing

11100 Euclid Avenue
Cleveland, Ohio 44106
216-844-1262
UHhospitals.org/Geriatric

UH Home Care Services

4510 Richmond Road
Warrensville Heights, Ohio 44128
216-844-4663
(toll-free 1-800-552-8442)
UHhospitals.org/HomeCare

UH Hospice

4510 Richmond Road
Warrensville Heights, Ohio 44128
216-844-4663
(toll-free 1-800-552-8442)
UHhospitals.org/Hospice

UH Samaritan Rehabilitation Center

2163 Claremont Avenue
Ashland, Ohio 44805
419-281-1330

CORPORATE OFFICES

UH Customer Services Center

20800 Harvard Road
Highland Hills, Ohio 44122
216-358-1306

UH Management Services Center

3605 Warrensville Center Road
Shaker Heights, Ohio 44122
216-767-8000



Since 1866, the University Hospitals community has grown together around a simple promise of providing the highest-quality care and the most personalized experiences to those who turn to us in need. You're an important part of this community, and we're proud to have you along on our journey to advance our mission: To Heal. To Teach. To Discover.

Thomas F. Zenty III
CEO, University Hospitals



University Hospitals



