VDI Remote Access

## VMware Horizon Client Install & Login - Android

Introduction

To remotely access VDI on your Android device, you must install the VMware Horizon Client app. As part of the installation process and to log into VDI, you will be required to verify your identity with UH's two-step verification process. This process requires you to register. If you have not registered, refer to the **VDI Remote Access Two Step Verification Registration** job aid for assistance. You will not be able to complete the VMware Horizon Client installation until you register.
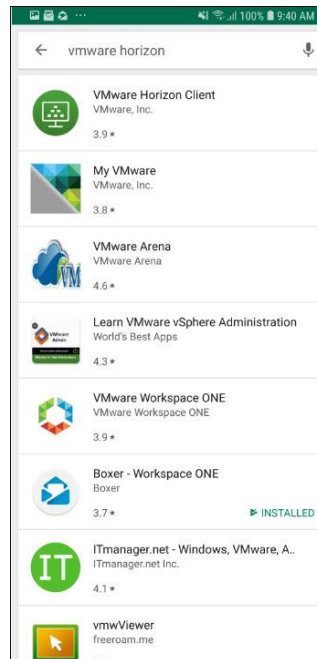
Note ►	The process refers only to Non-UH devices (those devices not owned or supplied to you by UH). UH devices have VDI installed and available for use.

Installing the VMware Horizon Client

1. In the application list on your phone tap the **Google Play Store** icon.
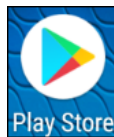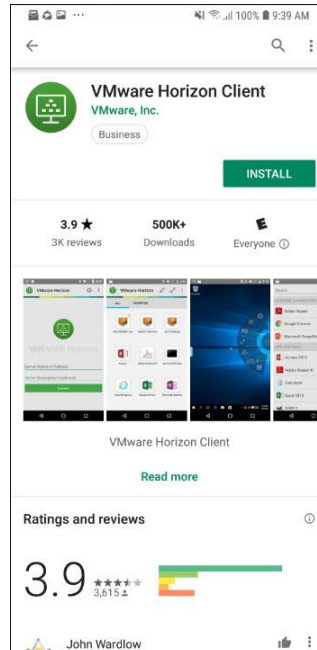
⌨ The Google Play Store page appears.

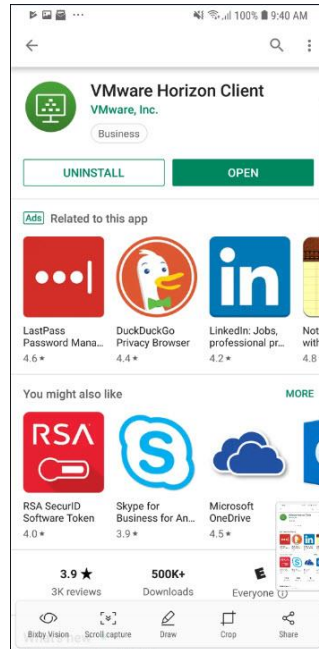2. In the search field, enter **VMware Horizon.**

3. Tap **VMware Horizon Client**.

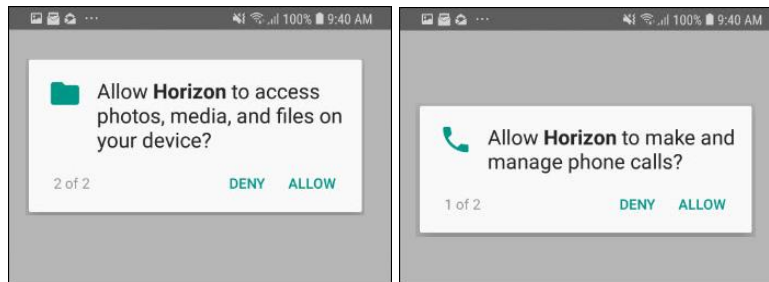⌨ The VMware Horizon Client application install page appears.

4. Tap the **Install** button.

🖳 The **Uninstall/Open** page appears.
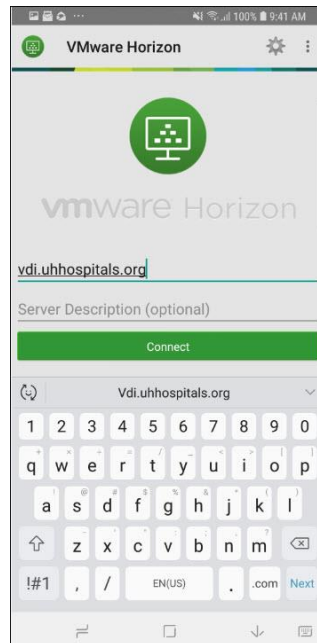

5. Tap **Open**.

🖳 The "VMware Horizon Client needs access to" screens appear.

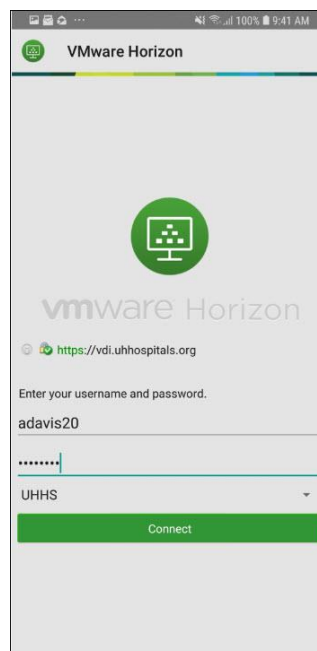6. Tap **Allow** or **Deny** to allow Horizon to:

• Access photos, media, and files on your device.
• Make and manage phone calls.

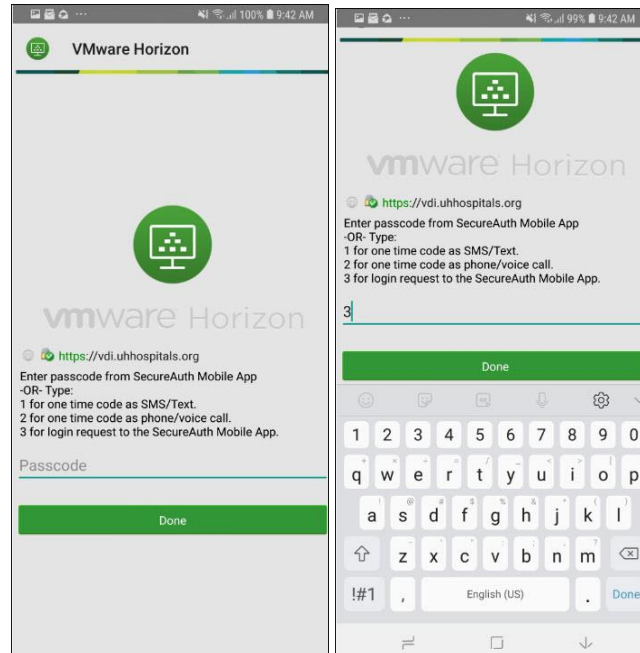💻   A page requesting Server Name or Address appears.

7. Enter vdi.uhhospitals.org.

8. (Optional) In the **Description** field, enter a description, for example, UHHS VDI.

9. Tap the **Connect** button.

💻   The logon page appears.

10. Enter your UH Network **Username** and **Password**.

11. Tap **Connect**.

🖥 The two-step verification screen appears.

12. Enter the passcode from the SecureAuth mobile app or type in 3 to send a login request to the SecureAuth Mobile App.
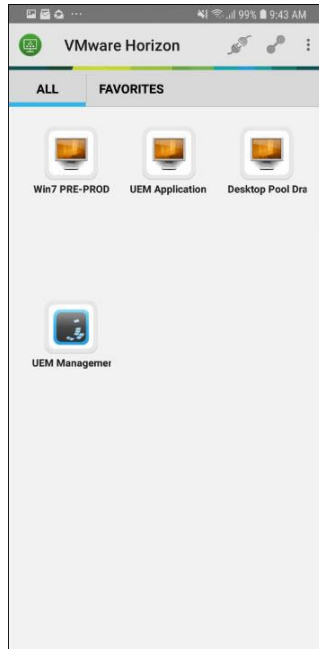
Note ►   If you did not choose to download the mobile app, type in 1 to receive your code as SMS/Text or 2 to receive your code as phone/voice call.

Note ►   If you select 3 to send a login request to the SecureAuth mobile App, swipe down and tap **APPROVE THIS REQUEST.**
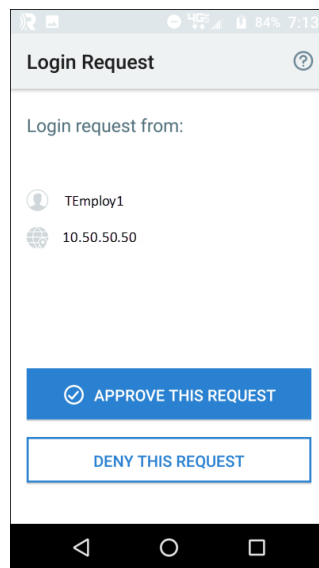
13. Click **Done**.

🖥 The Desktop Pool(s) appears.

14. Tap the Desktop Pool(s) that you use.

> **Note ►** You may be assigned to different VDI pools than what you see in this image.
>
> **Note ►** When loading your Virtual Desktop for the first time or after you have disconnected and logged off, it may take a few minutes for your desktop to be built and loaded. This also applies if you have not accessed your VDI for over 21 hours.
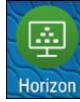
🖥 Your VDI Desktop appears.
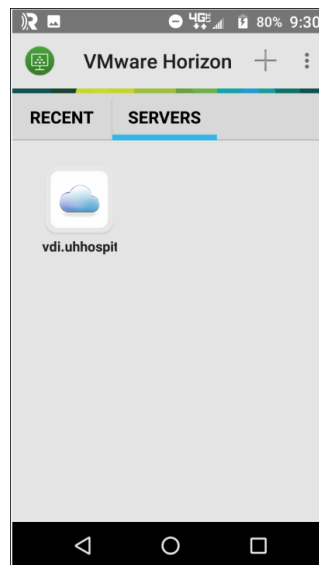

Windows 7   Windows 10

> Note ► The desktop view varies based on your Windows version.

Logging into the VMware Horizon Client

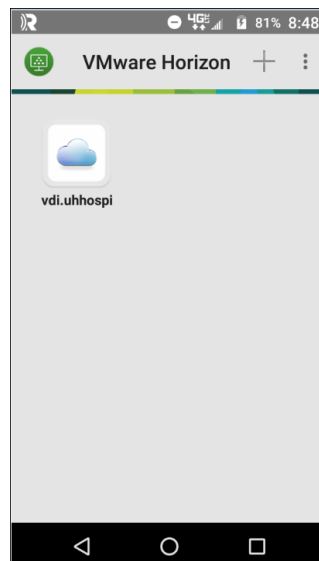1. In your All Programs or Desktop tap the **Horizon** icon.

⌨ The **Recent** and **Servers** tabs appear.

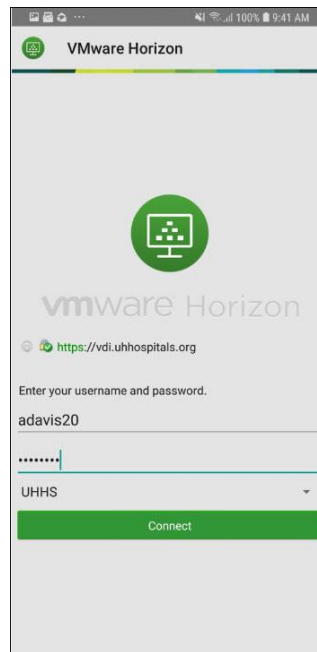> Note ► Do not tap **Recent** as errors may occur.

2. Tap **Servers**.

> **Note ►**   You may have more servers than what is displayed in this image.
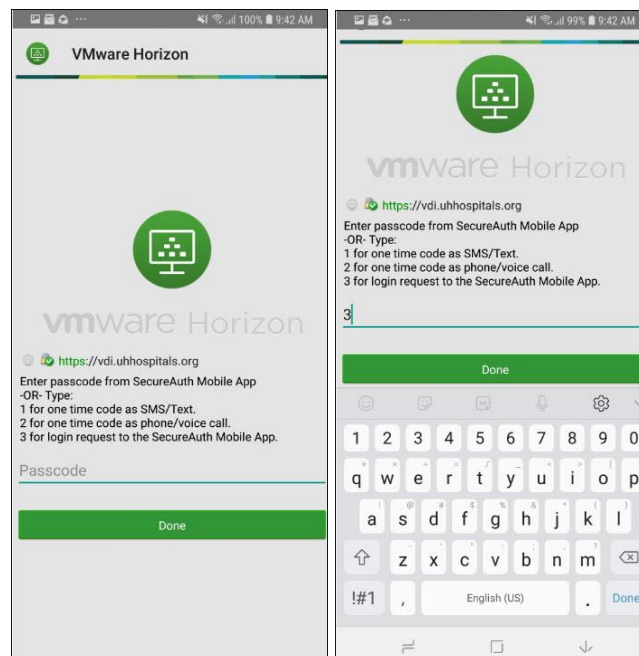
3. Tap your server.

   🖥 The logon page appears.

4. Enter your UH Network **Username** and **Password**.

5. Tap **Connect**.

   🖥 The two-step verification screen appears.

6. Enter the passcode from the SecureAuth mobile app or type in 3 to send a login request to the SecureAuth Mobile App.
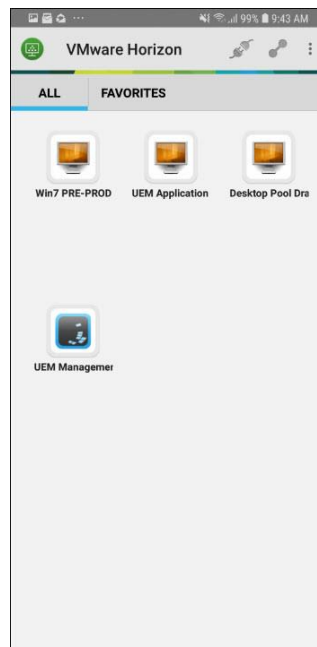
Note ►	If you did not choose to download the mobile app, type in 1 to receive your code as SMS/Text or 2 to receive your code as phone/voice call.
Note ►	If you select 3 to send a login request to the SecureAuth mobile App, swipe down and tap **APPROVE THIS REQUEST.**
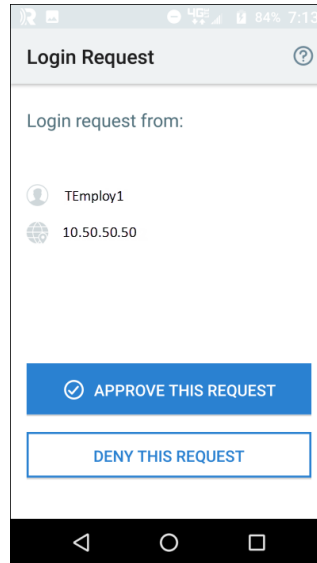
7. Click **Done**.

⌨ The Desktop Pool(s) appears.

8. Tap the Desktop Pool(s) that you use.

Note ►	You may be assigned to different VDI pools than what you see in this image.

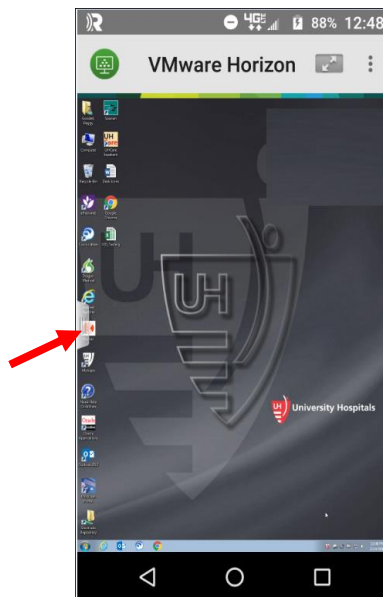⌨ Your VDI Desktop appears.

Windows 7   Windows 10

9. The desktop view varies based on your Windows version.

> **Note ►** Your VDI will lock out automatically after 15 minutes of being idle.
> Enter your network username and password to unlock your VDI.
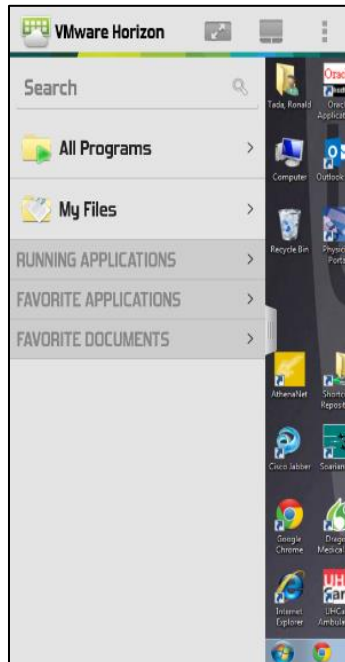
Working in VDI

Review this section for tips when working in VDI.

1. At the left side of the screen you will see a small tab in the middle. Drag it to the right to display the **Unity Touch Sidebar**. You can select your applications through this menu.

⌨ The **Unity Touch Sidebar** appears.
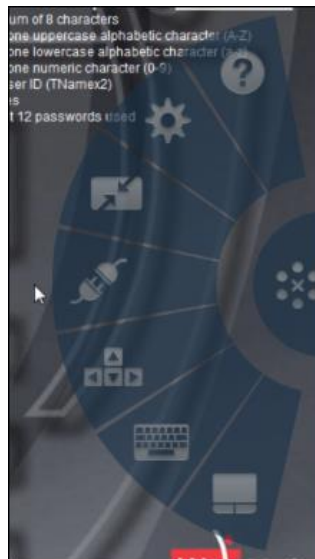

2. Drag the tab to the left to minimize it.

3. Tap the **three dots** in the upper right corner.

🖳　A menu with options appears

4.　Tap the **Expand** icon (　) next to the VMware Horizon title at the top of the screen.

🖳　The screen is maximized and the Radial Menu icons appear.

5. Refer to the following list for the **Radial Menu Icon** descriptions.

Icon	Description
	Horizon Client Tools (radial menu)
	Disconnect
	Onscreen keyboard (toggles to show or hide)
	Settings
	Navigation keys
	Virtual touchpad
	Gesture help