



Money Concerns

Dealing with the costs of your care can be stressful and we want to make sure you have support. That is why we have a team of Financial Counselors to help you with concerns about your health care costs.

Our financial counselors can help you

- Understand your insurance coverage and benefits
- See if you qualify for financial aid programs and fill out forms
- Process your copay and coinsurance payment
- Discuss payment plan options

You can schedule a meeting with a financial counselor or talk to them on the phone.

To reach a financial counselor

Call 1-866-771-7266

Choose the prompt for the location where you get care

For questions about a hospital bill

Call 216-844-8299 – University Hospitals Customer Service Line